

Payment

We accept all forms of credit & debit cards apart from Diners. Cash is also welcome as are checks that are supported by the appropriate guarantee card.

Terms & Conditions

- All rooms are en-suite, tariff includes full English breakfast.
- Value added tax at 15% is included in all charges, if there is any change in the rate of V.A.T tariffs will be amended accordingly.
- Cot available at £15. Sofa bed/ extra bed are charged at £20 per person.
- Check-in is from 2pm / check-out is by 11am.
- All reservations must be guaranteed by credit/debit card on booking.
- We are a non-smoking hotel throughout. Any guests that smoke in their room or anywhere else in the building will be charged £100 fine.
- We reserve the right to charge our guests for damage caused to any part of the premises, accidental or otherwise.
- We do not accept children under the age of 8 years old unless part of a block booking

Cancellation

We require the following amount of notice in the event of cancellation or ammendment to avoid charges. We will endeavour to re-let the rooms, if successful no charge will apply.

No. of rooms	Notice required	Charge
1 - 2	24hrs, no later than 12 noon	100%
3 - 5	1 week	0 - 48hrs 100% 2 - 7 days 80%
6 - 8	2 weeks	1 - 4 days 100% 5 - 14 days 80%
9 - 11	4 weeks	1 - 7 days 100% 8 - 28 days 80%
Conferences	1 week	0 - 48hrs 100% 2 - 7 days 80%

Deposits

Rooms	Deposit
8 - 11	20% non-refundable

For major events ie Moto GP, Download etc there is a 2 week cancellation policy